



Core Conference 2004

Finding Collaborative Solutions: Expanding Mediation in Business, Organisations and the Professions

Monday 15 November 2004

The Royal Society of Edinburgh
22-26 George Street
Edinburgh EH2 2PQ

CPD: up to 8.5 hours

“Conflict may always be with us...
it’s how we work together to
resolve it that matters.”

We are grateful for the support we have received for this conference from



Core Solutions Group

The Core businesses are at the forefront of a new direction in which collaboration to find practical solutions to business and professional problems and organisational conflict is built on co-operation, communication and effective relationships.

Core brings its innovative approach to the management of differences and resolution of disputes, utilising negotiation, mediation and other processes involving an independent facilitator. Core Coaching provides high quality professional coaching and training for managers, decision-makers, professional advisors, mediators, negotiators and others engaged in managing differences and resolving disputes.

Core Mediation

Mediation is about encouraging parties who have - or anticipate - differences to sit down and talk to each other in a co-operative and confidential setting and assisting them to find satisfactory solutions which meet their real interests and needs.

Core Mediation provides a comprehensive service for those involved in the commercial, public and professional services sectors who wish to use our highly trained, independent mediators and facilitators to assist them to manage and resolve their differences – quickly and effectively.

Core Conference

The 2004 Core Conference seeks to encourage the greater use of mediation in commerce, business, the professions and organisations. Mediation in these areas has increased significantly in recent years.

The conference aims to bring together influential individuals from a variety of sectors to raise awareness of the benefits of mediation and to discuss ways in which the use of mediation can be expanded in their fields, including construction, transport, the health sector, commerce and industry, the courts, the insurance industry, central and local government and the workplace. We expect a series of proposals to result from the discussions.

We hope that the conference will interest:

- business and corporate leaders
- members of the judiciary
- health professionals and managers
- human resources and personnel directors
- representatives of the insurance industry
- members of professional organisations
- solicitors and advocates
- Scottish Executive officials
- MSPs and members of parliamentary committees
- local government officials
- providers of professional services
- in-house lawyers and counsel

“Our opportunity is to transform the culture of conflict from coercion and confrontation to consensus and cooperation.”

Conference speakers

Michael Leathes is an accredited mediator and regular speaker on mediation at international conferences. He joined British American Tobacco in 1997 where he is Head of Intellectual Property and General Manager of BATMARK Limited, the London-based management company for BAT's global intellectual property rights. Previously, he held senior in-house corporate legal roles with Gillette, Pfizer and International Distillers & Vintners. He acts in several pro bono capacities to promote international business mediation, including sitting on the Board of Directors of the International Institute for Conflict Prevention and Resolution (CPR) and acting as Chair of the External Partnering Sub-Committee of the International Trademark Association's ADR Committee.

Miryana Nestic is an experienced mediator, ADR consultant and solicitor, now based at Hammonds in London. She has worked on ADR projects in the UK, Europe, the US, South Africa, India, Japan, the Middle East, China and Australia. She has a special interest and expertise in designing dispute resolution systems, including court-annexed and corporate mediation schemes and procedures. She trains lawyers and corporate representatives throughout Europe on dispute resolution techniques and has co-authored the leading text-book, *Mediation: Principles Process Practice*. Miryana has spoken widely on ADR at conferences in the UK and abroad.

(Both Michael Leathes and Miryana Nestic are speakers at the important European Business Mediation Congress at The Hague in October)

His Honour Judge Alistair MacDuff is a highly regarded judge from Birmingham who has been instrumental in the development of court mediation schemes in England. Called to the English Bar in 1969 he took silk in 1993 before being appointed to the Bench in 1997. Subsequently he was appointed Designated Civil Judge in Birmingham in 2000 and then Senior Circuit Judge in 2001. Judge MacDuff is responsible for the Birmingham Civil Justice Centre – the largest civil court centre outside London. In 2002, he was appointed course director of the Judicial Studies Board Civil Continuation Seminars.

Conference Chair

Sir David Edward, CMG, QC, MA, LL.D, FRSE was appointed a Judge of the newly-created European Court of First Instance in 1989 and a Judge of the European Court of Justice in 1992. He now sits part-time as a Temporary (Associate) Judge in the Inner House of the Court of Session. He has been awarded honorary degrees by universities in Scotland, England and Germany. He was Salvesen Professor of European Institutions and Director of the Europa Institute at the University of Edinburgh from 1985 to 1989. During his career at the Bar he served as Clerk and Treasurer of the Faculty of Advocates. He has also served as chairman of an investment trust and as director of a private bank and the Harris Tweed Association. He is a trained mediator.

Group Discussion Contributors

Workplace

Fiona Colquhoun formerly a senior HR director; now leads the CEDR employment and workplace initiative

Anne Sloan head of policy and employment at The Royal Bank of Scotland

Commercial

Colin Anderson manager of legal services department at Standard Life

Ewan Easton commercial litigation partner and head of property litigation at Maclay, Murray & Spens

Health

Hugh Donald OBE heads Shepherd + Wedderburn's Healthcare and Personal Injury Group

Dr Rob Hendry medical advisor for the MDDUS

Malcolm Macnicol senior consultant orthopaedic surgeon

Construction

Alastair Kelly executive director and national head of building consultancy for Colliers CRE

Brandon Nolan heads McGrigors' Construction Unit and head of dispute resolution

Insurance

John Burkhill chartered insurer, technical claims manager of Royal & Sun Alliance

Pamela Lyall director of Core Mediation, formerly head of insurance litigation at a major law firm

Conference Programme

- 08:00 onwards Registration and Coffee
- 08:30 **Moderated Demonstration of Mediation in Action** – an optional session for those who wish to learn more about how mediation actually works in practice
- 09:30 Introduction and Welcome to the Conference
[John Sturrock QC](#), Chief Executive, Core Solutions Group
- Conference Chair: [Sir David Edward CMG QC](#), formerly Judge of the European Court of Justice
- 10:00 Keynote Address:
A New Mind-Set for Resolving Disputes: The Value of Mediation
[Michael Leathes](#), Head of Intellectual Property, British American Tobacco
- 10:40 Refreshment Break
- 11:00 Facilitated Discussion in Groups*
 - Employment / Workplace
 - Construction / Transport
 - Health Sector
 - Commercial / In-House
 - Professional Indemnity / Insurance
- 12:15 Plenary discussion
- 12:30 **Conference Lunch** with speakers circulating
- 13:45 Keynote Address:
Expanding the Scope of Mediation: Mediating in Organisations and the Workplace
[Miryana Nesic](#), Mediator, ADR Consultant and solicitor, Hammonds
- 14:30 Facilitated Discussion in Groups*
- 15:45 Group Reflections and Summary of Proposals
- 16:15 Refreshment Break
- Mediation and the Courts**
- 16:30 Keynote Address:
The Role of the Courts in Encouraging Parties to Mediate
[His Honour Judge Alistair Macduff](#), Senior Circuit Judge, Birmingham Civil Justice Centre
- Session Chair: [Sheriff Principal Iain Macphail QC](#), Sheriff Principal of Lothian and Borders
- 17:15 Facilitated Discussion
- 18:00 Closing Remarks
[Sir David Edward CMG QC](#)
- 18:15 Close and Reception

**Conference participants are invited to select a topic of interest to them and to continue with this in the afternoon or select another topic.*

Registration Form

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Please reserve a place for me at this conference

Name Title

Organisation/Company/Firm

Address

Day Telephone No..... Fax No

Email Address

Any special dietary or other requirements?

Signature..... Date

Fee for the Conference (includes refreshments, lunch and conference papers)

- £195 plus VAT (total: £229.13)
- Early Bird (paid by 4 October 2004) £175 plus VAT (total: £205.63)
- Fee for the Mediation and the Courts session only £85 plus VAT (total: £99.88)
- I enclose a cheque (made payable to Core Mediation Limited)
- Please send me an invoice

Which Discussion Topics are of most interest to you? Please tick two

- Employment / Workplace
- Construction / Transport
- Professional Indemnity / Insurance
- Health Sector
- Commercial / In-house

Tick if you wish to attend the moderated demonstration of mediation in action at 08:30 (no extra charge)

Places are transferable at any time. We cannot offer refunds for cancellations received after 1 November 2004. Cancellations before 1 November 2004 will incur an administration charge of £25 plus VAT

Please return this form to:

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adding value

unlocking potential

“An idea whose time has come”

For more information on Core's services contact us at:

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