



### **Olivia Giles**

- Graduated LLB (Hons), Dip LP from Glasgow University 1986 and 1987.
- Until February 2002, practiced as a solicitor with Maclay Murray & Spens, Solicitors, Edinburgh specialising in commercial property and becoming a partner in 1996.
- Contracted meningitis in 2002, suffered amputation of both lower legs and both lower arms and spent a year in hospital recovering and being rehabilitated.
- Created and ran “Leap for Meningitis” in February 2004, a fundraising and awareness initiative for the meningitis cause which raised £483,000.
- Won the Evening Times Scots Woman of the Year award in June 2004, the Institute of Fundraising Scotland Volunteer Fundraiser of the Year award in November 2004, a Junior Chamber International award for humanitarian services in October 2005 and a Rotary International Paul Harris Fellowship in November 2005.
- Accredited as mediator by Core Coaching in 2005.

- Board member of the National Centre for Prosthetics and Orthotics.
- Ambassador for The Healing Foundation – a medical research charity.
- Member of the management committee of Edinburgh Central Citizens' Advice Bureau.
- Chair of the steering group for the Scottish Executive's new Rehabilitation Framework initiative.
- Public speaker on a variety of subjects: motivational; patient centred care in medicine, nursing and the allied health professions; handling conflict in a medical setting; fundraising; disability and diversity; and meningitis awareness.
- Presenter of BBC Radio Scotland Day I Didn't Die series summer 2005 and autumn 2006.
- Particular interest in how dissatisfaction, disputes and complaints in relation to medical services could be addressed and resolved more effectively for mutual benefit.
- Experience in workplace and employment mediation